

Areas of Expertise

- Records and Information Management
- Federal Records Guidelines
- Contact/Call Centers
- Mailroom Operations
- Library Support Services
- Digitization and Metadata Tagging
- Technical/Research Support Services
- Program and Project Management
- Training
- Business & Administrative Management Services

Client Snapshot

- Defense Acquisition University (DAU)
- Department of Defense (DoD)
 - U.S. Navy (USN)
 - U.S. Army
 - Army Medical Command
 - Defense Health Agency
 - U.S. Air Force
- Department of Education
- Department of Energy
- Environmental Protection Agency
- Department of Health and Human Services (HHS)
 - Food and Drug Administration (FDA)
 - National Institutes of Health (NIH)
 - National Cancer Institute (NCI)
- Department of Homeland Security (DHS)
 - US Citizenship and Immigration Services
- Department of Justice (DOJ)
 - Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF)
 - Justice Management Division
- Department of Transportation (DoT)
- Department of Treasury
- Federal Communications Commission (FCC)
- Federal Emergency Management Agency (FEMA)
- Library of Congress (LOC)
- Office of Personnel Management (OPM)
- Pension Benefit Guaranty Corporation (PBGC)
- U.S. Patent and Trademark Office (PTO)

Certifications

- ISO 9001:2015 certified in quality management (MPF Solutions and ZAI)
- CMMI Level 3 for systems development (ZAI)



MPF-ZAI Solutions, LLC is an 8(a) joint venture formed in compliance with SBA's Mentor-Protégé Program by partners MPF Federal, LLC and Zimmerman Associates, Inc., and approved by SBA in April 2019. Complying with SBA's Mentor-Protégé Program, MPF-ZAI Solutions is a small business that combines the executive leadership, resources, and capabilities of its member companies within a single entity to perform Federal contracts. MPF-ZAI Solutions partners are currently working together supporting the U.S. Patent and Trademark Office (USPTO) and the Food and Drug Administration (FDA). Through these teaming arrangements, we have built a strong working relationship built on mutual commitment to deliver quality service to our customers.

With more than 50 years of combined Federal contracting experience, the MPF-ZAI Solutions partner companies provide customized solutions in the areas of Records and Information Management (RIM), Program and Project Management, Innovative Technology Services, and Comprehensive Management Consulting Solutions. Our customer-centric management approach is built on our partner companies' ISO 9001:2015-certified quality programs and Project Management Institute (PMI) best practices, as well as ZAI's assessment at CMMI Level 3, enabling delivery of top-quality services with near 100% accuracy, delivered on-time and efficiently.